

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the day of 29<sup>th</sup> May 2018**

**In C.G. No: 319/ 2017-18/Tirupati Circle**

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

Sri. M. Murali,  
Anjuru (V),  
K.V.B. Puram,  
Srikalahasti,  
Chittoor – Dist.

Complainant

**AND**

1. Assistant Engineer/O/Ragigunta
2. Assistant Divisional Engineer/O/Srikalahasti Rural
3. Divisional Engineer/O/Tirupati Rural

Respondents

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**ORDER**

1. Sri. M. Murali S/o. M. Gopal Naidu of Anjuru (V) K.V.B. Puram (M) presented a complaint before this Forum during the Vidhyut Adalat conducted at Srikalahasti on 25.1.2018. In his complaint the complainant has informed that he is the resident of Anjuru (V) and having ASC No. 003 in Anjuru Distribution, the 11 KV line which is passing above his agriculture fields are lying in very low heights and hence expressed his apprehension and requested the Respondents to arrange to string the line properly and raise the height. But the Respondents have not responded properly and hence the complaint.
2. In his written submission the Respondent No. 3 has apprised that the loose 11 KV line passing over the Agricultural field of the complainant was restrung up to the standard ground clearance duly providing one M. S. Stay set on 23.01.2018 and thus resolved the grievance.

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3. When the Secretary of the Forum contacted the complainant over phone on 10.04.2018 at 10.55 A.M. he expressed his satisfaction over the completion of the work.
4. Since the grievance of the complainant has been resolved by the Respondents the complaint is disposed off in favour of the Complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 29<sup>th</sup> day of May 2018.

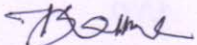
Sd/-  
Member(Finance)

Sd/-  
Member(Technical)

Sd/-  
Independent Member

Sd/  
Chairperson

**Forwarded By Orders**

  
**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor,

Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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